

## **You are reading the Privacy Policy of Savebyservice.com**

***This privacy notice has been prepared in accordance with the content requirements of Article 13(1) of the General Data Protection Regulation of the European Union (hereinafter "GDPR").***

### **(1.) Contact details of the Data Controller (Service Provider):**

**Company name:** SbySEurope Ltd.

**Address:** 1146 Budapest Szitakötő street 1. gfloor 2.

**Trade registry number:** 01-09-394501

**Tax registration number:** 27553532-1-42

**Contact:** dataprotection@savebyservice.com

**Website:** <https://savebyservice.com>

### **(2.) Purpose, legal basis and duration of data processing**

The primary purpose for data processing is to provide the foreign users of the English-language website of savebyservice.com access to high quality services at favorable prices in Hungary. The Data Controller also considers it of utmost importance to be in contact with its users, to manage and record comments for the purpose of product development concerning the operation of the website, and to provide discount offers from associated service providers to its registered users. Complaints submitted shall be assessed as soon as possible. The processing of data related to the provision of the service and the storage of uploaded content complies with the EU General Data Protection Regulation ("GDPR") and the General Terms and Conditions ("GTC").

The table below helps you to get an overview of the data processing necessary for the provision of the service.

<b>Purpose of the data processing</b>	<b>Categories of processed data</b>	<b>Legal basis of the data processing</b>	<b>Duration of the data processing</b>
Providing customer details in the registration interface of the website - for the purpose of a contractual offer	name, e-mail address, telephone number, age, gender, the matter in which you are seeking a veterinary and/or healthcare provider, medical history, username, password, unique customer identification	Processing that is necessary pursuant to Article 6(1)(b) of the GDPR to take steps at the request of the data subject prior to entering into a contract	5 years from the day after the contract is performed + the time elapsed from the date of submission of the data until the conclusion of the contract
Request for an anonymized indicative quote for the benefit of the customer	description of customer identification code and request	Warning: pseudonymized processing - identity cannot be established!	5 years from the day after the contract is performed
The use of the service provider's interface and data uploads by customer	username, password, unique customer identification code	Processing of personal data that is necessary pursuant to Article 6(1)(b) of the GDPR for the performance of the contract. For special categories of personal data, on the basis of a contract with a health professional pursuant to Article 6(1)(b) of the GDPR and Article 9(2)(h) and (3) and (3) of the GDPR	until deregistering from the site or 5 years from the date of use of the services in the contract
Sending newsletters	e-mail address	Consent of the data subject (Article 6(1)(a) GDPR)	until unsubscribing
Data processing related to invoicing - for natural persons	Billing address (country, city, postcode, street and house number)  Mandatory data processing for subscription packages	Pursuant to Article 6 (1) (c) GDPR, the legal obligation of the controller is in accordance with Section 169 (2) of the Accounting Act.	8 years
Businesses providing bundled services	name, email address, telephone number, type of service requested, planned date of service	consent of the customer (Article 6(1)(a) GDPR)	5 years from the day after the provision of the services

### (3.) Data processor(s) involved

The Controller processes the personal data provided by the User through the use of various Data Processors. A Data Processor is a legal entity (company) that processes personal data on behalf of the Controller and undertakes to comply with the data processing requirements under Article 28 of the GDPR in a relevant agreement.

Data processors	What they do	Link to privacy notices (English, Hungarian)
FRIK Kft.	customer relationship management (CRM) application	<a href="https://frik.hu/adatvedelmi-tajekoztato">https://frik.hu/adatvedelmi-tajekoztato</a>
FRIK Kft.	hosting provider	<a href="https://frik.hu/adatvedelmi-tajekoztato">https://frik.hu/adatvedelmi-tajekoztato</a>
FRIK Kft.	IT support	<a href="https://frik.hu/adatvedelmi-tajekoztato">https://frik.hu/adatvedelmi-tajekoztato</a>
CIB Bank E-Commerce	online credit card acceptance service	file:///C:/Users/Hp/Downloads/ugyft_ecomm_190221.pdf
Paypal	online payment service provider	<a href="https://www.paypal.com/us/webapps/mpp/gdpr-readiness-requirements">https://www.paypal.com/us/webapps/mpp/gdpr-readiness-requirements</a>
Businesses providing bundled services	hotels, airport transfers and taxis, tourist program providers, beauty care, etc..	sent on specific request

Please note that the Court of Justice of the European Union in Luxembourg with its judgment of 16 July 2020 has annulled the Privacy Shield agreement previously in force between the US and the EU. As a result, all European data controllers are required to review the privacy and data security standards of services provided by online processors registered in the US. The Controller shall examine the possibility of using online services in the EU/EEA to replace the transfer of data to non-EU/EEA countries.

The Data Controller does not use computer-based user profiling without human intervention and does not intend to do so in the future without prior notification to users.

#### **(4.) Data security measures**

The Data Controller shall ensure that the User's personal data are protected against, among others, unauthorized access or unauthorized alteration of the data by information security measures proportionate to the risks. For example, personal data stored on servers is protected by 256-bit encryption, pseudonymization and a range of other logical and administrative IT security measures.

#### **(5.) Presentation of the rights of data subjects**

Below is a brief summary of your rights to information self-determination, known as "data subject rights".

You have the right to information in relation to the processing, including the right to access your personal data or, where personal data relating to you has been incorrectly disclosed, to have it rectified. If you no longer wish to have your data processed by the Data Controller, you can exercise your right to erasure (also known as the right to be forgotten). It is important to note here that the Data Controller may not delete data that is required to be processed by law or is necessary to enforce the rights of a third party (e.g. because of a lawsuit).

Of course, you can also ask for restriction of processing or, if you wish to transfer your personal data to another controller, you can do so once a year free of charge (see right to data portability). If you believe that we are processing your data without a legal basis or are processing on legal grounds other than your consent, you are entitled to object to this. You also have the right to file a complaint and seek legal remedy in court. For information on this, see point (6). You can send your request to exercise your data subject rights to any of our addresses indicated in point 1 of this notice. We will assess and respond to your request within one month.

#### **(6.) Information on legal remedies**

The User may at any time contact the Data Controller named in point 1 in relation to the processing of its personal data.

In the event of unlawful processing encountered by the User, the User may bring a civil action against the Controller/Processor. According to the User's option, the lawsuit may be brought before the courts of the User's place of residence (for a list of courts and their contact details, please visit <http://birosag.hu/torvenyszekkek>).

Without prejudice to other administrative or judicial remedies, the User also has the right to lodge a complaint with the data protection authority, whose contact details are:

**National Authority for Data Protection and Freedom of Information**

Registered office: 1055 Budapest, Falk Miksa utca 9-11.

E-mail: [ugyfelszolgalat@naih.hu](mailto:ugyfelszolgalat@naih.hu)

Address: 1363 Budapest, Pf.: 9.

Official gateway: Short name: NAIH KR ID: 429616918

Phone: +36 (30) 683-5969 +36 (30) 549-6838; +36 (1) 391 1400

Fax: +36 (1) 391-1410

Website: <https://naih.hu>

If you are not a Hungarian citizen and you wish to file a data protection-related complaint, please contact the data protection authority of your place of residence or permanent stay. If you are a national of an EU or EEA country, you can find your national authority at the following link below [https://edpb.europa.eu/about-edpb/about-edpb/members\\_en](https://edpb.europa.eu/about-edpb/about-edpb/members_en)

The Data Controller commits to the processing of personal data of natural persons in connection with the operation of the Website in a way that shall comply with the provisions of Regulation (EU) 2016/697 of the European Parliament and of the Council ("GDPR").

Date: February 18, 2022

Valid until subsequent modification.

If you have any further questions, please do not hesitate to contact us!